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NOTIFICATION

No.B.16011/1/88-PHE, the 17th February, 1993. In exercise of the powers conferred by clause (1) of Section 14 of the Mizoram Water Tariff Act, 1991, the Governor of Mizoram is pleased to make the following rules for providing water supply, levy and collection of water from the sources maintained and operated by the Department and from ground water sources, namely:—

- 1. SHORT TITLE, EXTENT AND COMMENCEMENT:
 - (1) These Rules may be called THE MIZORAM WATER SUPPLY TARIFF RULES, 1993
 (Provision of Water and Collection of Fees)
 - (2) They shall extend to the whole of the State of Mizoram.
 - (3) They shall come into force on such date as the State Government may, by notification in official gazette, appoint and different dates may be appointed for different areas.

2. DEFINITIONS:

- (a) 'Act' means the Mizoram Water Tariff Act, 1991;
- (b) 'Consumer' means any person drawing Water Supply from Public Health Engineering Department or owner or occupier of any premises provided with Water Connection by Public Health Engineering Department or provided with Public Water Point or Handpump Tube Well by Public Health Engineering Department;
- (c) 'Department' means Public Health Lugineering Department;
- (d) 'Government' means the State Government of Mizoram;
- (c) 'Premises' means any land or building;
- (f) The terms and expression used in these rules but not defined here shall have the meaning assigned to them in the Act.

3. RATES OF CHARGES, ETC?:

- (a) Whoever demands for the private water connection shall be served on payment of a connection fee of Rs. 500.00 (Rupees five hundred) only and on payment of such connection fee connection work will be started and water shall be passed to such person as soon as the connection work is completed.
- (b) Any person having private water connection shall have to pay a monthly charge of Rs. 75.00 (Rupees seventy five) only per month if the Department supply water throughout the month.

Provided that the department may accept less payment in calculation of the number of days it has given supply of water during the month;

Provided further that no such less payment shall be accepted if such period of break in supply of water is less than ten days.

All metered consumers drawing quantity of water more than 3000 gallons during the month shall be charged as per ascending rates mentioned in the Act.

- (c) Any consumer in the list for drawing water from Public Water Point or from handpump tube well shall be charged at Rs. 5.00 (Rupees five) only per month unless such handpump is proved out of order for a period of 30 days or more immediately preceding the lissue of such a bill for the purpose, and unless the Department has not supplied water to the public water point for a period not less than ten days continuously during the month immediately preceding the issue of such water bills for the month.
- (d) Any person purchasing treated water from Public Health Engineering Department shall have to collect water from any water point specifically made for the purpose only after full payment of the charges. None is allowed to draw water from supply Tank or from any other point which can effect other consumers.

4. COLLECTION OF TARIFF, FEES AND CHARGES:

- (1) The monthly water tariff bill shall be prepared by the Executive Engineer, Public Health Engineering or by any other officer authorised by him in writing and the same shall be served to the consumer having private water connection within 7 (seven) days from the date of issue of the bill. If the bill has been physically handed over to any adult member of the family of the consumer claim of non—receipt of the bill shall not be accepted as a valid reason for not affecting payment of dues in time.
- (2) Water supply charges from consumer drawing water from public water Point or from hundpump tube-wells shall be collected by the Sub-Divisional Officer, Public Health Engineering or any other officer authorised by him by issuing water bill in writing to each family who is drawing water from the public water point or handpump as the case may be.

- (3) The amount realised towards water supply charges shall be remitted to treasury under appropriate head of accounts on the last date of each month and report shall be submitted by the Executive Engineer to Superintending Engineer and Chief Engineer.
- (4) The payment of bill from owner of private water connection shall be received by the Executive Engineer, Public Health Engineering or by any other officer authorised by him in writing.
- (5) All receipts both from private water connection owner or from those drawing water from public water point or handpump tube-well shall be supported by proper receipt issued by Public Health Engineering Department.
- (6) The Water bill shall be due from the consumer from the date of completion of providing water connection.
- (7) In case of break in water supply due to repair or construction of the premises or due to change of tenants, the liability of payment shall rest on the owner of the premises.
- (8) In case any consumer is in default of payment of water charges for three consecutive months, the Department shall serve a notice with water bill, the consumer shall clear the bill with simple interest of 18% within 15 days from the date of receipt of the notice. If no payment is made within 15 days as stipulated, the house connection shall be liable to disconnection. In the event of reconnection being given to the defaulting consumer, the cost of reconnection as estimated by the Department and the connection fee of Rs. 500/-shall be realised in advance from the consumer. The reconnection shall be given only after compliance by the consumer with the provision of clause (a) of Section 5 of the Act read with clause (d) of rule 6 made under the Act.
- (9) Any damage of pipeline, valves, etc. or private water connection, that is, from supply tank or supply Point to the premises of the consumer shall be the responsibility of the consumer and the same shall be made good at his own cost.

5. METERED CONSUMER:

- (1) Water Meter shall ordinarily be provided by the Department. No consumer shall be allowed to use meter of his own or from any other source.
- (2) The monthly Water Meter rent including service charges shall be realised from the consumer as follows:
 - 1. 15 millimetres diameter Rs. 6.00
 - 2. 20 millimetres diameter Rs. 7.00
 - 3. 25 millimetres diameter Rs. 8.00
 - 4. 40 millimetres diameter Rs. 10.00
 - 5. 50 millimetres diameter Rs. 12.00

- (3) The meter rent and service charge shall be payable from the date on which the meter is fixed.
- (4) The meter reading shall normally be taken every month. The meter reader of the Department shall be visiting between 8 A.M. to 4 P.M. for meter reading purpose. The meter reader shall record the reading in the presence of the consumer.
- (5) The owner or occupier of the premises to which a meter is fixed shall be liable to pay any loss or illegal use thereof, tampering therewith or other damage causes thereto, such amount as may be considered reasonable by the Department. He shall also be liable to get the meter repaired at his cost if so directed by the Department. No person shall alter the index of any meter or prevent any meter from duly registering the quantity of water duly supplied.
- (6) Complaints in regards to the incorrect or excess reading or billing rates or classification or clerical errors are to be made within 30 days of the date of bill; otherwise the reading recorded shall be taken as correct and the bill shall not be revised.
- (7) In the event of meter reading cannot be made due to the fact that the meter has been out of order on account of no fault of the consumer or the meter has been taken or removed by the Department on the order of the Executive Engineer in charge or any other officer authorised by him for the purpose of testing or rectifying the defect, the Department shall bill the consumer for the period on an average of the meter reading for the previous three months.

J. HEW WATER CONNECTION :

- (1) A new water connection from supply tank in the case of Aizawl and from other specified supply points in the case of other towns shall be sanctioned by Superintending Engineer of the concerned Circle in accordance with the provisions after obtaining technical feasibility or otherwise as provided in clauses (e) and (f) of section 4 of the Act.
- (2) Normally, Galvanising Iron Pipe of Indian Standard Institute/Bureau of Indian Standard specification of medium quality from the Department only shall be used for providing house connection.
- (3) In the case of existing water connections from pipe line which is required to be shifted to supply Tank, the expenditure shall be borne by the consumer.
- (4) Pipe water connection shall be provided only after full receipt of payment in accordance with the estimate. Every effort shall be made by the Department to provide water connection within a period of three months after receipt of payment. In case the department cannot provide water connection within a period of three months due to certain reasons, the Department shall intimate the cause of delay to the consumer. In any case water Connection shall depend on availability of pipes, specials etc. and prevailing weather condition.

- (5) Permission and fee for using public reads shall be obtained from the appropriate authorities and payment made by the consumer and then only works for providing connection shall be started.
- (6) Any private land required to be used for providing private water connection shall be settled by the consumer before starting the works.
- (7) Supply Tank or point from where house water connection is to be made shall be decided by the Department.
- (8) Multi-storied buildings and large buildings which are normally occupied by more than one family or establishment shall be permitted to have more than one house connection by paying all required fees. Such connection shall however be made strictly as per the provision contained in clause (g) of section 6 of the Act.
- (9) No house water connection shall be transferred from one place to another.

By Order, etc.

Robula,
Secretary to the Govt. of Mizoram,
Public Health Engineering Department.